

GOLD APPLE BEAUTY TICKET PROMOTION TERMS AND CONDITIONS

1. General

The promotion is organised by Gold Apple Beauty Store Trading (Commercial registration number: 185807), trading as Gold Apple (the “Organiser”).

The promotion runs in Qatar from October 9 to 31, 2026, inclusive.

These Terms and Conditions and the Gold Apple site documents (<https://goldapple.qa/documents#selling-policy>) apply to participation in the promotion and all orders placed under it. In the event of any inconsistency concerning the promotion, these Terms and Conditions prevail.

2. Participation

Customers placing an order through the Gold Apple Qatar website or app for delivery in Qatar with a total value of at least 200 QAR after all special prices and promo codes have been applied, inclusive of all applicable taxes and charges but excluding any separately charged delivery fee, will receive one Beauty Ticket, subject to ticket availability. Loyalty points may be used towards payment; the 200 QAR threshold is assessed before their redemption.

One ticket is provided per order, regardless of how much the order exceeds the minimum amount. Cancelled orders do not qualify.

Tickets are allocated to qualifying orders in the order in which those orders are placed and delivered together with the orders.

Beauty Tickets are provided subject to availability during the promotion period. If tickets become unavailable before October 31, 2026, a notice will be published on the promotion page. Tickets already allocated to qualifying orders will remain reserved for those orders. Customers holding tickets already issued will retain their right to claim or use the corresponding rewards within the applicable deadlines.

The Organiser’s owners, partners, managers and employees, their spouses and relatives up to the fourth degree of kinship are not eligible to participate.

3. Tickets and Rewards

Tickets are pre-packed in identical sealed envelopes that do not reveal their contents. Lime and gold tickets are allocated randomly: neither customers nor warehouse staff can select the ticket type or reward.

Every ticket issued entitles its holder to the reward specified on it.

Lime Tickets

Reward
Promo code 15% savings on online order of 300 QAR or more, or 25% savings on online order of 500 QAR or more
Promo code 50 QAR savings on online order of 200 QAR or more
Promo code 100 QAR savings on online order of 300 QAR or more

Promo codes are valid online only for a subsequent purchase through the Gold Apple Qatar website or app until November 8, 2026, inclusive and are exclusive to Gold Apple Loyalty Program members.

Each promo code may be used once per customer and account, either on the website or in the app. Using one channel does not allow a second use through the other.

Promo codes cannot be combined with other promo codes, special prices, or 2=3 and 1+1 offers. As an exception, they may be combined with special prices offering savings of up to 20%.

Gold Tickets

Each ticket entitles its holder to the complete package of goods or services described in the corresponding row.

Prize	Ticket exchange and prize validity
Shopping bag containing beauty products	Exchange ticket by November 8, 2026, inclusive
Gold Apple gift card worth 200 QAR	Exchange ticket by November 8, 2026, inclusive. Valid for 24 months from the date the customer receives the gift card.
Certificate for a new iPhone 18 Pro	Exchange ticket by November 8, 2026, inclusive. Valid for 24 months from the date the customer receives the certificate.
Two complimentary group yoga classes at Awaken	Exchange ticket and use prize by December 31, 2026, inclusive
Voucher for five complimentary drinks at Path Coffee	Exchange ticket and use prize by December 31, 2026, inclusive
Three complimentary group classes at Go Active	Exchange ticket and use prize by December 31, 2026, inclusive
Three complimentary group classes at Go Pilates	Exchange ticket and use prize by December 31, 2026, inclusive
One complimentary studio group class at Fit Island	Exchange ticket and use prize by November 30, 2026, inclusive
One complimentary "aquarium" group class at Fit Island	Exchange ticket and use prize by November 30, 2026, inclusive
One complimentary 60-minute massage for one person at Anjana SPA	Exchange ticket and use prize by November 30, 2026, inclusive
One SPA & GYM Day pass for one person at Anjana SPA	Exchange ticket and use prize by November 30, 2026, inclusive

One complimentary 60-minute massage for one person at Pürovel Spa & Sport	Exchange ticket and use prize by December 31, 2026, inclusive
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Additional conditions for claiming or using prizes, redeeming promotional codes or visiting partner venues may be specified on the relevant Beauty Ticket and shall apply together with these Terms and Conditions, provided they do not contradict them or restrict any rights expressly granted under them.

4. Claiming and Using Rewards

To use a lime-ticket reward, enter the promo code at checkout when placing a subsequent online order. No in-store ticket exchange is required.

The Gold Apple gift card, beauty shipping bag or certificate for a new iPhone shall be provided at the Gold Apple store located at Doha Festival City, Al Shamal Rd, in exchange for the original gold ticket evidencing entitlement to the corresponding prize, within the deadline specified in the table above.

Partner prizes shall be provided at the relevant partner branch in exchange for the original gold ticket. Both the ticket exchange and use of the partner prize must take place by the applicable deadline specified in the table above. Booking and redemption instructions may be stated on the ticket, subject to these Terms and Conditions.

Each gold ticket may be redeemed once for the prize specified on it. The Organiser may verify the ticket's authenticity and compliance with the participation requirements.

For enquiries about participation or obtaining rewards, including partner prizes, customers may contact the Organiser at +974 4141 2727

5. Applicable Law

The promotion is conducted in accordance with the laws of the State of Qatar. Nothing in these Terms and Conditions limits customers' mandatory statutory rights, including rights concerning the quality of goods and services and the return of goods where provided by law.